Things to know when caring for someone else

What is a caregiver? Who can be one?

Someone – a family member, friend or neighbor – who gives care to another person.



Find the protected health information (PHI) form online at **MolinaCaregiving.com**.

*Not available on all Molina health plans

Remember, you're not alone! If you have questions, we can help you! You can talk to a member's case manager or give us a call.



Is it time for some help at home?

It might be time for a caregiver.

How can a caregiver help? A caregiver offers basic support and helps you stay safe and healthy at home. Every person's needs are different.

You might need a caregiver to help you when you have:



An unplanned health event (accident, unexpected medical issue) A planned health event (short-term help, recovering from a surgery or treatment) Long-term needs (aging safely in place)

How can you get extra help?

For dual-eligible members, some Medicaid plans might offer payment through Personal Care Services (PCS) to caregivers who are friends or family, except for spouses. Check your Summary of Benefits, talk to your case manager or call us at the number on your member ID card if you have questions or to learn more.

Resources

Molina provides caregivers with tools and resources. Go to **MolinaCaregiving.com** for caregiving information **just for you,** including:



Resources and a video for members and caregivers

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Forms you can download to give your caregiver approval to talk to us

You can get this document for free in non-English language(s) or other formats, such as large print, braille, or audio. Call (800) 665-0898, (TTY: 711). The call is free.

Senior Whole Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, ethnicity, national origin, religion, gender, sex, age, mental or physical disability, health status, receipt of healthcare, claims experience, medical history, genetic information, evidence of insurability, geographic location.

We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at (800) 665-0898, (TTY: 711). Someone who speaks English can help you. This is a free service.

Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al (800) 665-0898, (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.